



# ARKANSAS DEPARTMENT OF HUMAN SERVICES

## DIVISION OF COMMUNITY SERVICE & NONPROFIT SUPPORT

### Needs Assessment FAQ

#### What is the Division of Community Service and Nonprofit Support?

The Division is a nonprofit support organization that works to strengthen community resources, volunteerism, and service in Arkansas. We have offered training, consulting, and information to service-minded Arkansans since 1974.

#### What is a needs assessment?

A needs assessment is a process used by organizations to determine priorities, make improvements, or allocate resources. It involves determining the gaps between where an organization envisions itself in the future and its current state.

#### Why are you conducting a needs assessment?

As part of a strategic planning initiative, we are working to realign our capacity-building services to more closely match the needs of the organizations we serve. Conducting a needs assessment will allow us to understand which current services are most needed, and where we should change our approach.

#### Why would being involved help my organization?

By completing our online needs assessment survey, your organization will have a say in the ways we work to support service-minded organizations throughout Arkansas. We would also like to have a personalized record of the services your organization needs the most, and we could follow up in the future to address those needs.

## **What types of organizations can participate?**

If your organization fits within one or more of the descriptions below, you are invited to participate.

**Education:** If your organization is directly working to improve Arkansan students' school readiness, grade-level success, or access to service-learning opportunities.

**Economic Opportunity:** If your organization is directly working to improve Arkansan's access to employment services and opportunities, affordable housing, or resources that promote financial literacy, stability, and security.

**Healthy Futures:** If your organization is directly working to improve access to nutritious food, nutrition education, or opportunities for physical activity for the in-school or senior populations in Arkansas.

## **What does "directly working" mean?**

We are seeking organizations that directly serve people through bettering Arkansan education, economic opportunity, or healthy futures. While indirect service through capacity-building, advocacy, or advisory support plays a key role in serving our state, we are currently looking to identify the needs of those on the ground level.

If your organization does indirect service and is interested in partnership opportunities with us, please use the survey to add your contact information and express what types of partnerships interest you.

## **When will the survey be available?**

The survey will be available until 5pm on February 1<sup>st</sup>.

## **How can I access the survey once it is available?**

A link to the survey will be available on our website, outgoing emails, and social media posts. You can also access the survey through direct link at

<https://www.surveymonkey.com/r/M3FM7WK>